

# *The Brilliance of Clean*

*Your facilities.  
They should be more than clean.  
They should be brilliant.*



**DIAMOND**  
CONTRACT SERVICES, INC.



*When your facilities shine,  
so does your corporate image.*

## Your facilities are critical to your business.

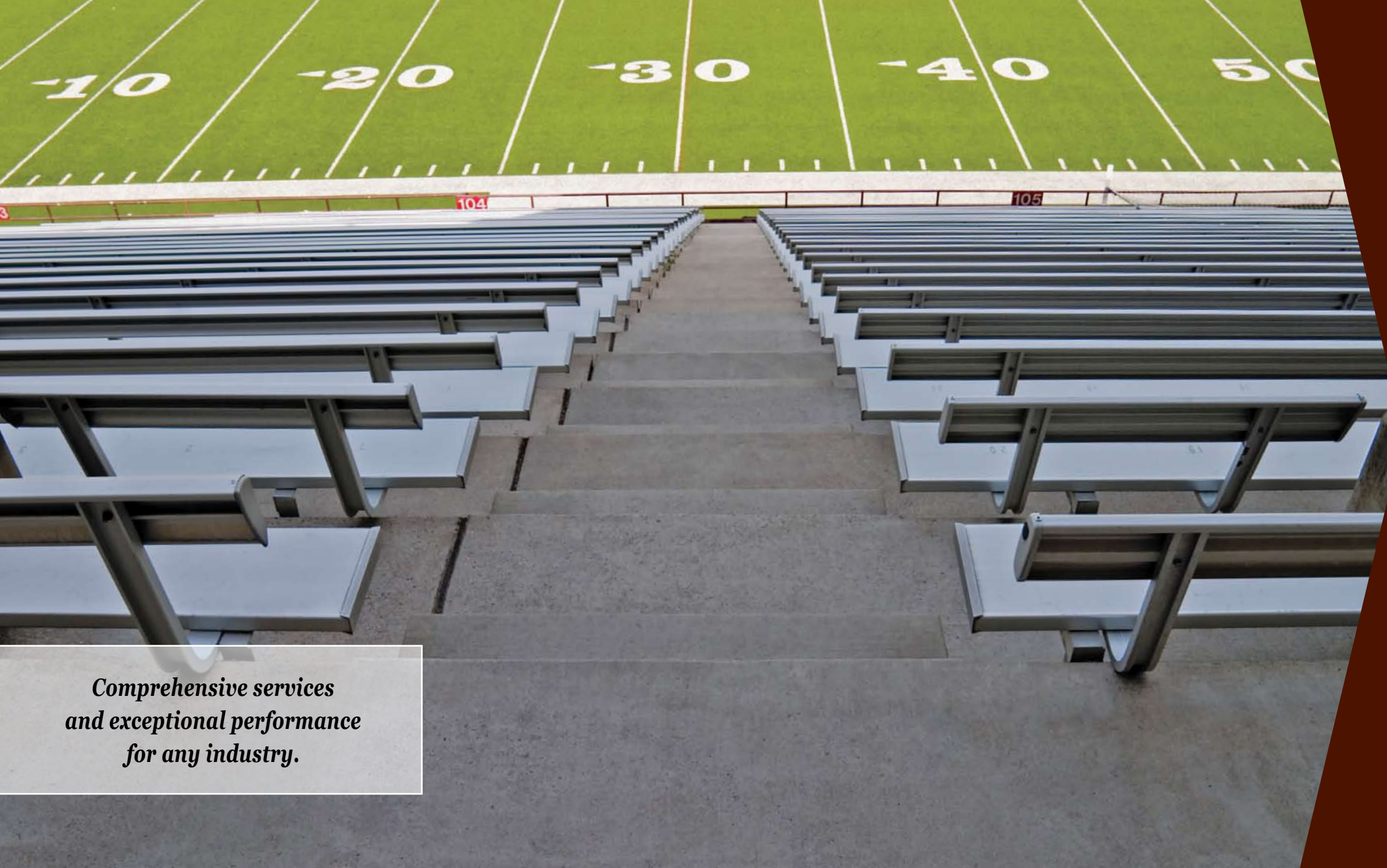
Your buildings and grounds are the most tangible aspects of your brand. As a result, they should shine. When they do, it's a positive reflection of your operations, employees, and overall corporate image.

We have the experience and expertise to deliver building maintenance services that become a crucial part of your operations strategy, from cost

savings to long-term efficiencies and sustainability. Additionally, with our customized maintenance plans, we treat you like the unique, premier client you deserve to be. So you can stop worrying about your facilities and focus on your core business.

With Diamond, not only will your facilities have a little extra sparkle, your business will also take on an extra sheen of success.





*Comprehensive services  
and exceptional performance  
for any industry.*

## Services

- Daily custodial services
- Carpet and upholstery cleaning
- Floor care
- Pressure washing
- Parking lot cleaning services
- Window cleaning

## Clients

- Commercial properties
- Financial institutions
- Governmental facilities
- Industrial facilities
- Museums
- Hospitals and medical centers
- Offices and business complexes
- Schools and universities
- Sports and entertainment venues





*Our unique processes distinguish us from the competition.*

## Unparalleled professionalism and dedication.

The  *Diamond Four-Step process.*



**Personalized Programs** *A highly customized approach to facilities maintenance.*

Your business, your image, and your facilities are unique. Likewise, our service programs are unique to you. We utilize an extensive pre-proposal process that includes site visits, meetings with your representatives, determinations of appropriate staffing levels, and evaluations of necessary compliance issues. As a result, we develop a tailored, personalized maintenance regimen that will address your specific needs.



**Employee Training** *We invest in our staff to protect your investment.*

With your specific concerns in mind, our employees are properly educated on your cleaning requirements, tasks, job frequencies, and security procedures. Our in-depth programs also feature the proper methods of sanitation and compliance with regulatory requirements and documentation. Along with Diamond's commitment to quality, our detailed training produces a proactive attitude, superior work product, and consistent reliability from all of our employees.



**Employee Motivation** *Going beyond training to cultivate the best employee conduct.*

To develop the best employees in the business, Diamond provides much more than just a paycheck. Our detailed and extensive incentive programs – which include Employee of the Month awards, performance cash bonuses, career development, and mentoring – motivate our employees on a personal level. Accordingly, you get a dedicated staff that has a vested stake in the successful maintenance of your facilities.



**Quality Assurance** *Constant feedback and improvement to ensure a successful relationship.*

We make sure our work is outstanding by establishing rigorous performance standards, consistently measuring and assessing results, working with clients to craft solutions, immediately correcting any errors or inefficiencies, and providing thorough reporting and documentation. Such a responsive and collaborative quality assurance program enables us to deliver superior cleaning services and immaculate facilities.





*From recycling strategies to cleaning agents, we can shepherd your Green and LEED initiatives.*

## Succeed with LEED.

*Green is much more than a color.  
Green is a measure of your success.*

With LEED certification, you can show the world that you are on the leading edge of environmental awareness and responsibility. But LEED goes far beyond a mere stamp of approval – it's a specific and proven way to achieve energy savings, water efficiency, CO2 emissions reduction, improved indoor environmental quality, and resource stewardship that will streamline your business for years to come.

And here's the best part: Diamond gets LEED.

- We know what is cost efficient and what is wasteful.
- We know how to prioritize projects so that green initiatives go as smoothly as possible.
- We know how to get you prepared and LEED certified.

Talk to us about our LEED certification strategies and learn how you can go Green. It's the color of money, the color of the environment, and the color of the future. And we can help you paint your success with it.





*We have the knowledge and professionalism that you gain only through decades of experience.*

## Decades of Experience.

*Diamond's industry-leading team.*

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Diamond has one of the most experienced and diverse management teams in the industry. From our President and CEO, who has over 25 years of senior management experience in the building maintenance industry, to every executive, manager, and janitor, the Diamond team features world-class expertise and a steadfast dedication to success.

Our management structure consists of senior executives who are based throughout the country, with well-structured communication lines and proven controls to deliver exceptional operational efficiency.

For clients, this means that an experienced manager is always close by and that personnel and systems are immediately accessible.

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# THE BOTTOM LINE

*It's about a partnership.*



DIAMOND  
CONTRACT SERVICES, INC.



Contact Diamond today.

We'll show you, and everyone who comes to your facilities, the *brilliance* of clean.

[WWW.DIAMONDCONTRACT.COM](http://WWW.DIAMONDCONTRACT.COM)